



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

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30 December 2025 - 10:25

Customer Notice

Reminder: Third Phase of Rand Water maintenance to begin on 6 January 2026

The third leg of Rand Water's planned maintenance on their systems is scheduled to take place from 6 January 2026 at 04:00 until 8 January 2026 at 08:00.

This 54-hour maintenance will be undertaken to replace certain isolation meter in the Rand bulk supply pipes. During this time, affected Johannesburg Water systems will decline until empty, which will result in poor pressure to no water. Direct feeds will be affected by no water for the duration.

Upon completion of the maintenance work, impacted Johannesburg Water systems will take 3 – 5 days to fully recover. Although direct feeds are the first to lose water, they are however the first to recover when pumping resumes.

The maintenance will take place as follows:

Description	Planned date	Planned duration	Impact on Johannesburg Water supply
F45, F39, F28 & F15 Pipeline Replacement of isolation valves	06 January 2026 from 04:00 to 08 January 2026 at 08:00.	54 hours	Meters: Meadowlands Reservoir and direct feeds, Fleurhof Reservoir, Doornkop Reservoir and direct feeds, Roodepoort Deep Bramfischerville reservoir 1&2 and direct feeds.

Impacted areas:

▪ Meadowlands Reservoir and Direct Feeds:

Meadowlands (all zones & extensions), Tshepo Themba, Dube, Central Western Jabavu & Ext.1, Mofolo Central & North, Orlando West, Zondi, and Mmesi Park.

▪ Doornkop Reservoir and Direct Feeds:

Dobsonville Gardens, Dobsonville (all extensions), Lufhereng (all extensions), Protea City, Protea Glen (all extensions), Thulani (all extensions), Doornkop (all extensions), Green Village, Slovoville (all extensions), Tshepisoong (all extensions), and Leratong Village.

Directors:

Ms Dineo Majavu (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director), Mr Kgaugelo Mahlaba (Chief Financial Officer and Executive Director), Mr Siphon Mthembu, Ms Zandile Meeleso, Mr Pholoso Matjele, Mr Molate Mashifane, Ms Pamela Mabece, Mr Collen Sambo, Mr Makoko Makgonye, Ms Thabiso Kutumela, Mr Kefiloe Mokoena

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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- **Bramfischerville Reservoir 1&2 and Direct Feeds:**

Braamfischerville (all extensions), Mmesi Park, Durban Deep, Sol Plaatjies, and Goudrand.

- **Roodepoort Deep:**

Hamberg, Rand Leases (all extensions), Discovery Ext.9, Georginia, Roodepoort, and Creswell Park.

- **Fleurhof Reservoir:** Lea Glen, Fleurhof (all extensions).

Due to the interconnected nature of the systems, a secondary impact may occur at the other neighboring areas.

Johannesburg Water will ensure alternative water supply is available to all affected areas. Affected customers are also urged to plan of the Rand Water maintenance work.

The Entity will keep customers informed through regular updates shared across multiple platforms, including ward councilor groups, for the duration of the Rand Water planned maintenance work.

Ends

Issued by: Johannesburg Water Communication and Marketing.

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