

STATE OF THE CITY POST G20 UPDATE

Pikitup wishes to provide an update on the state of cleanliness in the city following the successful hosting of the G20 Summit 2025.

During the summit, Johannesburg achieved significantly improved levels of cleanliness, supported by intensified operations, refined cleaning methodologies, and strengthened by-law enforcement. This achievement was made possible through close collaboration between Pikitup, JMPD, City Parks, Johannesburg Roads Agency, community-based partners, and other City entities who worked together with a shared commitment to present Johannesburg at its best.

Residents across the city expressed appreciation for the visible improvements, while also raising concerns about whether these standards would continue beyond the summit period. We acknowledge and respect these concerns, and we want to assure residents that service delivery remains our foremost priority, not only when the world is watching, but every single day for the people of Johannesburg.

Unfortunately, in the period immediately after the G20 Summit, the City experienced temporary disruptions that affected waste collection and overall cleanliness. These disruptions stemmed primarily from the transition and onboarding processes for new service providers responsible for ad-hoc fleet. This transition created short-term operational distortions that prevented the City from maintaining the momentum achieved during the summit. In the interim residents are requested to where possible submit their bin to the nearest garden sites for disposal.

Pikitup has since developed and activated a comprehensive Recovery Plan, which is already being implemented across all affected depots and service corridors. The plan aims to restore full waste collection and cleaning services by Monday, 8 December 2025. Operational teams, together with enforcement partners, are currently stabilising routes, clearing backlogs, and normalising service schedules.

Throughout this period, Pikitup has kept residents informed through multiple communication channels. Notices explaining the operational challenges and updated collection schedules were issued from 1 December 2025 via social media, community platforms, and the City's website. Jozi FM also broadcast the service update in three consecutive news bulletins on 2 December 2025 at 13:00, 14:00, and 15:00 respectively, ensuring widespread community awareness.

The City of Johannesburg wishes to reassure residents that the current disruptions are temporary and that long-term sustainability of cleanliness remains a strategic priority. The G20 Summit showcased what is possible when cleaning operations, fleet availability, and

enforcement work in full alignment. Our task now is to institutionalise that standard, consistently and equitably across all regions.

We thank the residents of Johannesburg for their patience, cooperation, and continued commitment to maintaining a clean and liveable city. Further updates will be provided as the recovery plan progresses.

Issued by:

Pikitup Johannesburg SOC Ltd

City of Johannesburg