



1 December 2025 - 15:20

Customer Notice

Rand Water maintenance to impact Johannesburg Water systems

Rand Water will be conducting planned maintenance on their systems during December 2025 and January 2026 as per the schedule below. This maintenance activities will impact water supply into Johannesburg Water’s network.

The maintenance will be conducted in three phases and will take place in December 2025 and January 2026, during which some customers will be impacted by poor pressure to no water conditions

The purpose of the maintenance work is to improve reliability, efficiency, and continuity of supply into the various supply systems.

The timing of this work is better suited for planned maintenance activities, as customers such as schools, industries, and some businesses close, and with some residents travelling out of the province, demand is generally lower. These factors assist in reducing the inconvenience to residents and improving recovery time of impacted systems.

The maintenance will be in three phases and will take place as follows:

No.	Description	Affected system	Planned date	Planned duration	Impact on supply
1.	Zuikerbosch: Removal of wash water pump 10 for refurbishment and Eskom maintenance.	Palmiet, Eikenhof, & Zwartkopjes	13 December 2025 from 04:00 to 15 December 2025 at 04:00	48 hours	<p>First 8 hours: Palmiet – no pumping into Johannesburg Water (JW) system Zwartkopjes – reduced pumping Daleside – no pumping</p> <p>For the remaining 40 hours: Palmiet – Pumping to Meyersdal Zwartkopjes – reduced pumping</p>

Directors:

Ms Dineo Majavu (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director), Mr Kgaugelo Mahlaba (Chief Financial Officer and Executive Director), Mr Sipho Mthembu, Ms Zandile Meeleso, Mr Pholoso Matjele, Mr Molate Mashifane, Ms Pamela Mabece, Mr Collen Sambo, Mr Makoko Makgonye, Ms Thabiso Kutumela, Mr Kefiloe Mokoena

Ms Kethabile Mabe (Company Secretary),
Johannesburg Water SOC Ltd
Registration Number: 2000/029271/30



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntsemi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

					Daleside – full load pumping
2.	F33 and G34/G20 pipeline – Replacement of isolation valve, cross connection and main valve	Eikenhof System	19 December 2025 from 18:00 to 21 December 2025 at 00:00	54 hours	No pumping into JW system Meters: Power Park, Doornkop Reservoir, Zondi, Braamfischer, Chiawelo, and Lenasia township
3.	F45, F39, F28 & F15 Pipeline – Replacement of isolation valves	Eikenhof System	06 January 2026 from 04:00 to 08 January 2026 at 08:00	54 hours	No pumping into JW system Meters: Meadowlands, Fleurhof, Roodepoort Deep, Doornkop North, and Braamfischer Ext 8

Upon completion of the maintenance work, some systems may take longer to recover based on demand; hence alternative supply arrangements will remain in place until full recovery is achieved.

Johannesburg Water will ensure alternative water supply is available to all affected areas. The Entity will keep customers informed through regular updates shared across multiple platforms, including ward councillor groups, for the duration of the planned maintenance work.

Ends

Issued by: Johannesburg Water Communication and Marketing.

Directors:

Ms Dineo Majavu (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director), Mr Kgaugelo Mahlaba (Chief Financial Officer and Executive Director), Mr Sipho Mthembu, Ms Zandile Meeleso, Mr Pholoso Matjele, Mr Molate Mashifane, Ms Pamela Mabece, Mr Collen Sambo, Mr Makoko Makgonye, Ms Thabiso Kutumela, Mr Kefiloe Mokoena

Ms Kethabile Mabe (Company Secretary),
Johannesburg Water SOC Ltd
Registration Number: 2000/029271/30