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CITY OF JOHANNESBURG INVITES SCOOTER DELIVERY SERVICE DRIVERS TO STAKEHOLDER ENGAGEMENT ON E-HAILING MANAGEMENT POLICY



The [Johannesburg Development Agency](http://www.jda.org.za) (JDA), on behalf of the City of Johannesburg (CoJ) Transport Department, invites all Scooter Delivery Service Drivers to participate in an online stakeholder engagement meeting as part of the development of the City's E-Hailing Management Policy.

The policy aims to guide how E-Hailing and Scooter Delivery Services — including platforms such as Uber Eats, Mr D, Checkers Sixty60, and others — operate within Johannesburg. This initiative supports the City's broader transport objectives of promoting efficiency, safety, inclusivity, and economic growth while managing traffic congestion and urban mobility.

Building a better city

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To ensure that the policy reflects the realities and challenges faced by industry participants, the JDA and CoJ have planned three rounds of stakeholder engagement meetings. Scooter Delivery Service Drivers are a key stakeholder group in this process, and their participation will be critical in shaping a policy that is practical and responsive to on-the-ground experiences.

Meeting Details

Date: Monday, 24 November 2025

Time: 10h00 – 13h00

Platform: Online via Microsoft Teams

Registration Deadline: Close of business, Friday, 21 November 2025

The purpose of the meeting is to:

- Introduce the [E-Hailing Management Policy](#) initiative
- Hear the views, experiences, and challenges faced by scooter delivery service drivers
- Identify issues that should be addressed in the policy development process

Register to Attend:

Participants are encouraged to register using the online form by Friday, 21 November 2025, to receive the MS Teams meeting link: <https://tinyurl.com/mu8nprbm>

This policy will focus on key transport and commercial nodes including Sandton CBD, Rosebank CBD, Randburg CBD, the Johannesburg Inner City Core, Soweto (around Maponya Mall and Jabulani Mall), Cresta Mall, and Mall of the South. Insights gathered from these engagements will inform a city-wide management framework for all e-hailing and scooter delivery services.

“The City’s E-Hailing Management Policy will play a vital role in ensuring that technology-driven transport and delivery services are integrated safely and efficiently into Johannesburg’s urban mobility system,” said Mr. Themba Mathibe, Chief Executive Officer of the Johannesburg Development Agency. “The voices of scooter delivery service drivers are crucial to this process — we want to hear directly from those who experience the system daily.”

ENDS

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