



# GENERAL VALUATION ROLL FREQUENTLY ASKED QUESTIONS SUPPLEMENTARY PROCESS

## 1. What is a Supplementary Valuation Roll?

The City is compelled by legislation to reflect all changes to properties in a Supplementary Valuation Roll.

In each financial year a Supplementary Valuation Roll containing all Supplementary Valuations done in a specific period will be published.

### The Section 78 process:

- o If an owner queries his value or category of his property the process to follow is to log a query at the Valuation Administration Section at 66 Jorissen Street, Braamfontein, East Wing, 1st Floor.
- o The Section 78 query form to be completed can be requested / submitted to the following email address: [valuationenquiries@joburg.org.za](mailto:valuationenquiries@joburg.org.za)
- o The request should be accompanied with evidence why the value of the property is incorrect.
- o The Valuation section will investigate the query. If there is a change in the value or category of the property a section 78 Notice is issued in terms of sect 78(5) advising the owner that a supplementary valuation was done on his property.
- o The notice will advise the owner that if he disagrees with the outcome he may lodge a request for review with the Municipal Manager in writing within the specified period as printed on this Notice.
- o The request for the Section 78 review will be attended to by the Municipal Valuer.
- o In each financial year a Supplementary Valuation Roll containing all supplementary valuations done in a specific period will be published.
- o The owner will then be notified via a Section 49 notice of the entry in the Supplementary Valuation Roll and they will then be able to follow the objection and appeal process for the Supplementary Roll. This process is similar to a GVR objection process.

## 2. Purpose/objective of Supplementary Roll

A municipality must in each financial year compile a Supplementary Valuation Roll containing all Supplementary Valuations done in a specific period.

## 3. Supplementary Valuation Roll Notices

The owner will be notified via a Section 49 notice of the entry in the Supplementary Valuation Roll and they will then be able to follow the objection and appeal process for the Supplementary Roll. This process is similar to a GVR objection process.

The General Valuation Roll follows a clearly stipulated step by step road map which defines what happens at every stage. See below.



**GVR2023**  
ROAD MAP



a world class African city

